

COOKIE POLICY

Last Updated 12 December 2020

This policy explains our use of cookies and other technologies to understand, improve and protect GIGSPOT. If you see a capitalized word, it's defined in our General Terms & Conditions.

What they are

Cookies are small data files that are issued to your device when you visit a website and that store information about your use of a service. Pixel tags (which are also called clear GIFs, web beacons, or pixels) are little snippets of code or tiny images embedded on websites and in email that help us learn how you interact with our site and emails.

Why we use them

Gigspot uses cookies and these other technologies to help recognize you as a repeat visitor and, to improve the quality of Gigspot, the Ticket, the Events, the Services and the Content.

How they work

When you visit Gigspot, our web server sends a cookie to your device, which allows us to recognize your device (but not the specific person using it). By associating the identification numbers in the cookies with other account information when, for example, you log in to Gigspot, the Tickets, the Events, the Services and the Content, we know that the cookie information relates to your user account. Similarly, pixel tags on Gigspot and in email communications help us identify how your device is being used to interact with Gigspot content. Some of the tags and cookies used by our Gigspot, the Tickets, the Events, the Services and the Content are served by us, and some are served by trusted partners who are delivering services on our behalf.

Some examples of the types of cookies and other technologies Gigspot uses:

- ***Authentication***

Gigspot uses authentication cookies and similar technologies to tell us when you're logged in to Gigspot. This lets us show you personalized views related to your interests.

- ***Security***

Cookies also help keep Gigspot secure by facilitating security features and allowing us to detect activity that might violate our rules and General Terms & Conditions.

These cookies help protect your account from being accessed by anyone other than you, alert you and us when your account is accessed, and provide capabilities that allow us to disable any active sessions you have (for example, when you log out or change your password).

- ***Localization***

Some cookies help us provide localized experiences – for example, by making sure you see Gigspot in your preferred language.

- ***Site features and services***

Gigspot uses cookies that provide functionality and help us deliver our products and services – for instance, by storing your preferences or by pre-filling the username field when you log in.

- ***Performance***

Performance cookies help us route traffic between servers and understand how Gigspot is performing, so we can provide you with the best experience possible.

- ***Analytics and research***

Cookies and other technologies also help us to understand, improve, and research features and content on the Gigspot site. For example, we may use cookies to understand how you are discovering events or to determine which types of browsers or devices are accessing Gigspot. You can opt-out of being included in Google Analytics [here](#).

- ***Social Media Platforms***

Cookies and other technologies make interacting with social media platforms more seamless. For example, when you're signed into social media accounts while you use Gigspot, the Tickets, the Events, the Services and the Content, these technologies enable you to share content with your social network or, in some cases, log in using your social media credentials. These features are usually controlled by the social media platform you are using and are governed by its separate privacy policies and the preferences you set with that service.

- ***Marketing***

Cookies help us deliver targeted advertisements on social media platforms, based on your activity on Gigspot, including the Tickets, the Events, the Services and the Content you use, and to track the performance of those ads. This is sometimes referred to as online behavioral advertising.

You can opt-out of online behavioral advertising. The Self-Regulatory Program for Online Behavioral Advertising program provides consumers with the ability to opt-out of having their online behavior recorded and used for advertising purposes. To opt out of having your online behavior collected for advertising purposes, click [here](#). Certain choices you make are both browser- and device-specific.

You can control certain cookies

Your browser may give you the ability to control cookies. How you do so depends on the type of cookie. Certain browsers can be set to reject browser cookies. Blocking or deleting cookies may prevent you from using most of Gigspot, the Tickets, the Events, the Services and the Content. To find out more about how to enable, disable, or delete cookies from your web browser, please visit [here](#).

Our Do Not Track Policy

Some browsers have “do not track” features that allow you to tell a website not to track you. These features are not all uniform. We do not currently respond to those signals. If you block cookies, certain features on our sites may not work. If you block or reject cookies, not all of the tracking described here will stop. Certain options you select are browser- and device-specific.